

BIAN Service Landscape - V6.0

Reference Data	Sales & Service	Operations & Execution	Risk & Compliance	Business Support		
<p>Party</p> <p>Party Data Mngmt. Customer Profile</p> <p>External Agency</p> <p>Information Provider Admin Syndicate Mngmt. Interbank Relationship Mngmt. Correspondent Bank Relationship Mngmt. Correspondant Bank Data Mngmt. Sub Custodian Agreement Product Service Agency Product Broker Agreement Contractor/Supplier Agreement</p> <p>Market Data</p> <p>Information Provider Operation Market Information Mngmt. Financial Market Analysis Financial Market Research Quant Model Market Data Switch Admin Market Data Switch Ops Financial Instr. Ref Data Mngmt. Counterparty Administration Public Reference Data Mngmt. Location Data Mngmt.</p> <p>Product Management</p> <p>Product Design Product Deployment Product Training Product Quality Assurance Discount Pricing Product Directory Special Pricing Conditions</p>	<p>Channel Specific</p> <p>Branch Location Mngmt. Contact Center Mngmt. Branch Network Mngmt. E-Branch Mngmt. Adv. Voice Services Mngmt. ATM Network Mngmt. Contact Center Operations Branch Location Operations E-Branch Operations Adv. Voice Services Operat. ATM Network Operations Branch Currency Mngmt. Branch Currency Distribution Prod. Inventory Item Mngmt. Prod. Inventory Distribution Card Terminal Card Terminal Operation</p> <p>Cross Channel</p> <p>Party Authentication Transaction Authorization Point of Service Servicing Event History Servicing Activity Analysis Contact Routing Contact Dialogue Interactive Help Contact Handler Customer Workbench</p>	<p>Marketing</p> <p>Business Development Brand Mngmt. Advertising Promotional Events Prospect Campaign Mngmt. Prospect Campaign Design Customer Campaign Mngmt. Customer Campaign Design Customer Surveys</p> <p>Sales</p> <p>Prospect Campaign Execution Prospect Mngmt. Lead/Opportunity Mngmt. Customer Campaign Execution Customer Offer Sales Planning Underwriting Commission Agreement Commissions Product Matching Product Expert Sales Support Product Sales Support Sales Product</p> <p>Customer Mngmt.</p> <p>Customer Relationship Mngmt. Customer Prod./Service Eligibility Customer Agreement Sales Product Agreement Customer Access Entitlement Customer Behavioral Insights Customer Credit Rating Account Recovery Customer Event History Customer Reference Data Mgmt Customer Precedents Customer Proposition</p> <p>Servicing</p> <p>Servicing Issue Customer Case Mngmt. Case Root Cause Analysis Customer Case Card Case Customer Order Payment Order</p>	<p>Product Specific Fulfillment</p> <p>Loans & Deposits</p> <p>Loan Leasing Current Account Deposit Account Corporate Current Account Consumer Loan Corporate Loan Corporate Deposits Corporate Lease Merchandising Loan Mortgage Fiduciary Agreement Savings Account</p> <p>Cards</p> <p>Credit/Charge Card Card Authorization Card Capture Card Billing & Payments Merchant Relations Merchant Acquiring Card Network Participant</p> <p>Consumer Services</p> <p>Corporate Trust Services Remittance Currency Exchange Bank Drafts & Trvl. Checks Brokered Product Consumer Investments Customer Tax Handling Consumer Advisory Services Trust Services Service Product</p> <p>Investment Mngmt.</p> <p>Investm. Portfolio Planning Investm. Portfolio Analysis Investm. Portfolio Mngmt. eTrading Workbench</p> <p>Wholesale Trading</p> <p>Trading Book Oversight Trading Models Dealer Workbench Quote Mngmt. Suitability Checking Credit Risk Operations Market Making ECM / DCM Program Trading Traded Position Mngmt. Market Order Market Order Execution</p> <p>Market Operations</p> <p>Mutual Fund Admin. Hedge Fund Admin. Unit Trust Admin. Trade Confirmation Matching Order Allocation Settlement Obligation Mngmt. Securities Dlvry & Receipt Mngmt. Securities Fails Processing Trade/Price Reportg. Custody Administration Corporate Events Financial Instrument Valuation</p> <p>Trade Banking</p> <p>Letter of Credit Bank Guarantee Trade Finance Credit Mngmt. Credit Facility Project Finance Limit & Exposure Mngmt. Syndicated Loan Cash Mngmt. & Account Services Direct Debit Mandate Direct Debit Cheque Lock Box Factoring</p> <p>Corp. Financing & Advisory Services</p> <p>Corporate Finance M&A Advisory Corp. Tax Advisory Public Offering Private Placement</p> <p>Cross Product Operations</p> <p>Payments</p> <p>Payments Execution Financial Message Analysis Financial Gateway Correspondent Bank Cheque Processing Central Cash Handling ACH Fulfillment Card eCommerce Card Clearing Card Financial Settlement</p> <p>Account Mngmt.</p> <p>Position Keeping Reward Points Account Accounts Receivable Account Reconciliation Counterparty Risk Position Mngmt. Fraud Detection Transaction Engine Product Combination Customer Position</p> <p>Operational Services</p> <p>Issued Device Admin Issued Device Tracking Disbursement Open Item Mngmt. Leasing Item Administration Dunning Customer Billing Rewards Points Awards & Red. Channel Activity Analysis Channel Activity History Card Transaction Switch Delinquent Account Card Collections</p> <p>Collateral Administration</p> <p>Collateral Allocation Mngmt. Collateral Asset Admin. Collections</p>	<p>Bank Portfolio & Treasury</p> <p>Corporate Treasury Analysis Corporate Treasury Asset Securitization Asset & Liability Mngmt. Bank Portfolio Analysis Bank Portfolio Administration Stock Lending/Repos</p> <p>Models</p> <p>Market Risk Models Financial Inst. Valuation Models Gap Analysis Credit Risk Models Liquidity Risk Models Economic Capital Business Risk Models Customer Behavior Models Fraud Models Credit/Margin Management Production Risk Models Operational Risk Models Contribution Models</p> <p>Business Analysis</p> <p>Segment Direction Product Portfolio Customer Portfolio Branch Portfolio Channel Portfolio Competitor Analysis Market Research Market Analysis Contribution Analysis</p> <p>Regulations & Compliance</p> <p>Guideline Compliance Regulatory Compliance Compliance Reporting Regulatory Reporting Fraud/AML Resolution Financial Accounting</p>	<p>IT Mngmt.</p> <p>IT Systems Direction IT Stds & Guidelines Systems Administration Development Environment System Deployment Production Release System Deployment Systems Operations Platform Operations Systems Help Desk Systems Assurance Internal Network Operation</p> <p>Non IT & HR Enterprise Services</p> <p>Legal Compliance Internal Audit Security Advisory Security Assurance Approved Supplier Directory Procurement Company Billing & Payments Fixed Asset Register</p> <p>Buildings, Equipment and Facilities</p> <p>Property Portfolio Site Operations Site Administration Equipment Administration Equipment Maintenance Utilities Administration Building Maintenance</p> <p>Business Command & Control</p> <p>Organization Direction Business Unit Financial Analysis Business Unit Financial Operations Business Unit Accounting Business Unit Direction Business Unit Management</p>	<p>Finance</p> <p>Financial Statements Financial Control Financial Compliance Enterprise Tax Administration</p> <p>Human Resource Mngmt.</p> <p>Human Resources Direction Employee Assignment Employee Data Management Employee/Contractor Contract Employee Certification Employee Evaluation Employee Payroll and Incentives Travel and Expenses Employee Access Employee Benefits Workforce Training Recruitment</p> <p>Knowledge & IP Mngmt.</p> <p>Mngmt. Manual Intellectual Property Portfolio Knowledge Exchange</p> <p>Corporate Relations</p> <p>Corporate Communications Corporate Alliance/Stakeholder Corporate Relationship Regulatory and Legal Authority Investor Relations</p> <p>Business Direction</p> <p>Corporate Strategy Corporate Policies Product & Services Direction Business Architecture Continuity Planning</p> <p>Document Mngmt. & Archive</p> <p>Document Services Archive Services Correspondence</p>